

# Hercul-IT Fair Use Policy

## 1. General

1.1 Hercul-IT aims to provide its customers with reliable and fair internet services. To ensure optimal service quality, we apply a Fair Use Policy regarding outgoing data traffic and bandwidth usage.

## 2. Traffic Accounting

2.1 Incoming traffic: Receiving data (incoming traffic) is not charged by Hercul-IT and is not subject to this Fair Use Policy.

2.2 Outgoing traffic: Only sending data (outgoing traffic) via our services is monitored and limited according to the bandwidth limits below.

## 3. Bandwidth Limits per Service

3.1 The maximum outgoing data volumes per month per service are set as follows:

Service	Bandwidth Limit Outgoing Traffic (per month)
E1	100 TB
E2	125 TB
E3	150 TB
G1	175 TB
G2	190 TB
G3	250 TB
Managed VPS (M1 to M6)	25 TB

## 4. Monitoring and Compliance

4.1 Hercul-IT continuously monitors outgoing data traffic to ensure usage stays within the monthly limits.

4.2 If a customer consistently or significantly exceeds the bandwidth limit, Hercul-IT will contact them to discuss usage and take appropriate measures if necessary.

## 5. Measures upon Exceeding Limits

5.1 If the monthly limit is exceeded, Hercul-IT may temporarily throttle the outgoing traffic speed.

5.2 In exceptional cases, Hercul-IT may charge additional fees for the extra data used or make additional agreements with the customer.

## 6. Exceptions

6.1 Emergency or urgent traffic may temporarily fall outside these limits, subject to Hercul-IT's discretion.

6.2 This Fair Use Policy may be amended due to technological and operational developments.

## **7. Final Provision**

7.1 By using Hercul-IT services, the customer agrees to this Fair Use Policy.